

TERMS AND CONDITIONS FOR TOUCHREWARDS' SERVICE AND WIN CONTEST 2023

1. TouchRewards Service and Win ('Contest') is organised by Touch Auto Car Care Group; Touch Auto Car Care Sdn Bhd and Posh Moments Sdn Bhd.
2. By participating in this Contest, the contestant hereby expressly agrees to be bound by these Terms and Conditions.
3. This Contest shall run from **1st November 2022** to **28th February 2023** ("Contest Period").
4. Customers can send multiple submissions to participate in this Contest with the submitted proof of purchase for each submission. For the avoidance of doubt, a minimum spend of **RM300** (*three hundred ringgit*) in one (1) receipt or invoice shall be counted as **one (1) entry**.
5. Customers are required to send the following details to **0179833583** (via WhatsApp) for verification.
 - Full name (as per NRIC).
 - IC Number.
 - Clear Photo of Receipt or Invoice provided by Touch Auto Car Care Group outlets.
 - Screenshot showing that you have followed and liked our Facebook or Instagram page and posts.
6. The Contest is open to all our customers from Touch Auto Car Care outlets, except for Touch Auto Car Care Group's staff and their immediate family members, sales personnel, suppliers, dealers, and/or employees of other commercial entities related to Touch Auto Car Care Group are not eligible to participate in this Contest.
7. The winners will be announced/published via Touch Auto Car Care's **Facebook Page & Instagram** within **2 weeks** after the end of the contest period and winners will be notified via **WhatsApp**.
8. Contest winners will be selected from TouchRewards website and be selected in random via a computerised selection system after the Contest Period ends. Winners will only be entitled to win **one (1) prize** notwithstanding multiple entries submitted.
9. The decision on all matters relating to this Contest (including the selection of winners) shall be **final and binding**. No enquiries on winners' selection will be entertained.
10. Prize fulfilment will take place within **eight (8) weeks** after the Contest Period ends. All prizes must be claimed within **28 days** from the date of notification from Touch Auto. Unclaimed prizes will be forfeited after the **28 days** period.
11. Touch Auto Car Care Sdn Bhd is the organiser of this Contest and reserves the right to change, modify, add, or remove portions of these Terms & Conditions including the mechanism of the Contest at any time in our absolute discretion without prior notice.
12. The Prizes must be collected in person at Touch Auto Car Care Group outlets, unless advised otherwise. Winner Identification, which includes NRIC that displays a photograph of the winner and original receipt with the same receipt number submitted for the contest will be required.
13. In the event of the Organiser being requested to post/courier a Prize to a winner, the Organiser will not be held liable of non-receipt of Prize or damages caused during the delivery process. No replacement and/or exchange of Prize will be entertained.

14. The winner may be required to attend the prize giving ceremony and/or participate in any publicity programs.
15. All costs, fees and/or expenses incurred or to be incurred by the contestants and/or winners in relation to the Contest and/or to claim the prize(s), which shall include but not limited to the costs for transportation, postage/courier, personal costs and/or any other costs are the sole responsibility of the winners.
16. Touch Auto Car Care Group reserves the right to disqualify the contestant from participating in this Contest and/or reject any entries which are incomplete, illegible, disfigured, submitted beyond the dateline or without the proper proof of purchase at its absolute discretion.
17. Touch Auto Car Care Group reserves the right to substitute any of the prizes with any other prize with similar value without prior notice. The prizes are non-transferable and non-exchangeable for any up-front cash or kind.
18. By participating in the Contest, customers shall be deemed to have unconditionally accepted all the Terms and Conditions of this Contest and the customers further:
 - (i) agree to cooperate and comply with all of Touch Auto Car Care Group outlets reasonable requests in connection with the Contest;
 - (ii) agree to the disclosure of, storage of, processing of and use of his personal details by Touch Auto Car Care Group outlets and relevant service providers for the purpose of the organising, promoting and conducting the Contest;
 - (iii) agree to the use of their names and photographs to be used for the purpose of organising, promoting and conducting the Contest; and
 - (iv) consent to receiving promotional, marketing and other publicity information from Touch Auto Car Care Group outlets from time to time.
19. The Terms and Conditions herein contained shall prevail over any provisions or representations contained in any brochure or other promotional materials advertised in respect of and/or pursuant to this Contest.
20. Touch Auto Car Care Group reserves the absolute right at any time without assigning any reasons to alter, modify, change or vary this Contest's Terms and Conditions contained herein, wholly or in part at its absolute discretion. Customers may view the updated Contest's Terms and Conditions at our company website www.touchauto.net
21. Touch Auto Car Care Group reserves the right to cancel, shorten, extend, suspend, or terminate the Contest at any time prior to the expiry of the Contest Period without prior notice. For avoidance of doubt, any cancellation, extension, suspension, or termination of the Contest Period at any time prior to the expiry of the Contest Period shall not entitle the customers to claim any compensation from Touch Auto Car Care Group for any and all losses or damages suffered or incurred by the customers as a result of the said cancellation, extension, suspension or termination.
22. Touch Auto Car Care Group, its employees, and participating partners shall not be liable for any default due to any act of natural calamities, war, riot, strike, lock out, industrial action, fire, flood, drought, storm, or any event beyond their reasonable control.
23. Any failure by Touch Auto Car Care Group in enforcing any of this Contest's Terms and Conditions in any instance(s) does not constitute a waiver of such Terms and/or Conditions.
24. For any further enquiries on the Contest's Terms and Conditions, please contact us at Touch Auto Car Care's Facebook Page (via Messenger) or Whatsapp us at **0179833583**.